



## NIS, OES, CI and beyond

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**TLP:WHITE**

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GOVCERT.LU

Essential Services

Way forward

- ▶ Grand-Ducal decree of 9 May 2018
  - ▶ **Gouvernemental CERT** function and missions;
  - ▶ **National CERT** function and missions;
  - ▶ **Military CERT** function and missions;
- ▶ Law of May 28, 2019 (NIS transposition);
- ▶ Law of December 17, 2021 (European electronic communications code);
- ▶ Law of July 23, 2016 (High Commission for National Protection);
- ▶ ERP Cyber;

GOVCERT.LU is **not regulator** and **nor operator**, only entitled to emit **recommendations** to its constituency.

- ▶ **Bill 7670** repealing the Grand-Ducal decree, functions and missions integrated into HCPN law;
- ▶ **NIS2** and **resilience of critical entities** directives proposals;
  - ▶ Roles & responsibilities clarified between the two directives;

- ▶ July 2011: Council of Government create GOVCERT.LU, attached to the CTIE;
- ▶ February 2015: Attached to the High Commission for National Protection;
- ▶ As of today: **21 FTEs**, 10 dedicated to incident response;

Historically GOVCERT.LU has an **intrinsic relation with the CTIE**, Luxembourg government IT provider, implementing in collaboration strong **defense in depth** and **protection of the perimeter** for ministries, administration and services of the State.

GOVCERT.LU services are based on **SIM3** processes

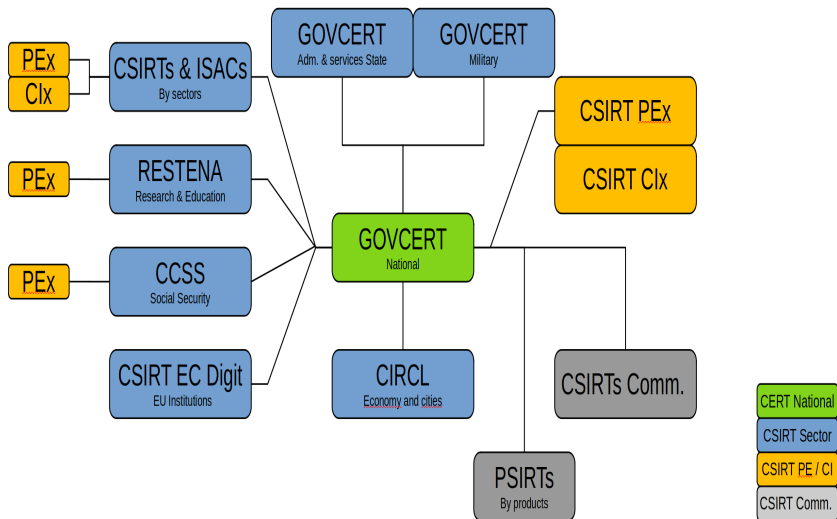
- ▶ **Incident prevention;**
- ▶ **Incident detection;**
- ▶ **Incident resolution;**

Service catalog composed of classical CERT services, including **penetration testing, anti-phishing** campaigns and **exercises**.

**Essential services** have been specifically developed for non CI and PE.

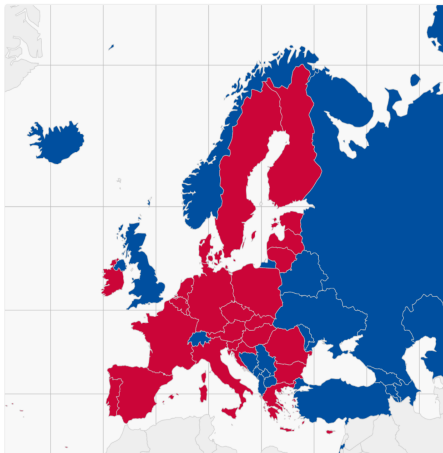
- ▶ Civil service constituency: **31.000** agents;
- ▶ **63** public entities (on request): **27.000** employees;
  - ▶ 29 small (1 to 49 employees) - Fonds Kirchberg ...;
  - ▶ 17 medium (50 to 249 employees) - CAA ...;
  - ▶ 17 large (> 250 employees) - CFL, POST ...;
- ▶ And critical infrastructures operators;
  
- ▶ **54%** of designated essential service operators are also critical infrastructure operators;
- ▶ **4** administrations are designated operators of essential services;
- ▶ **8** public entities are designated operators of essential services;

# National CSIRT Network





# European & International network



- **GOVCERT membre de**
  - **EU CSIRT Network**
  - **Trusted Introducer (Accredited)**
- **EU CSIRT Network**
  - **Introduit par la Directive NIS**
  - **39 membres**
- **Membre FIRST (international)**

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March 2021 Hafnium incident:

- ▶ Multiples constituents severely impacted;
- ▶ Intervention team deployed in parallel at multiple constituents;

Lessons learned, for certain cases

- ▶ Risks not visible to constituents;
- ▶ Inappropriate cyber hygiene and resource allocation;
- ▶ Inaccurate contact details;

## **GOVCERT response**

- ▶ Align constituency cyber security posture with essential services;
- ▶ Collect and maintain accurate constituency contact details;

At national view level non-regulated entities represent the most incident cases impacting regulated entities.

Only for Q1 2022, around 50 luxembourg non-regulated entities had incidents impacting GOVCERT.LU constituency.

Regulated and non regulated entities are interdependent and share the same cyber space and certain cyber threats.

Essential services are composed of:

- ▶ **Vulnerability detection;**
- ▶ **Security alerts;**
- ▶ **Support request;**

## **Vulnerability notification:**

- ▶ Surveillance of defined product vulnerabilities;
- ▶ For defined vulnerability levels;

## **Vulnerability analysis:**

- ▶ Vulnerability scan at defined frequency;
- ▶ On constituent internet facing services;

## **Results**, constituents discover exposed on Internet

- ▶ unknown products;
- ▶ unknown critical vulnerabilities;

- ▶ Security alert for **critical vulnerability** exploited in the wild;
- ▶ Security alert **for constituent detected as compromised**;
- ▶ Security alert **for leaked information detection**;
- ▶ Security alert **for event of interest**;

### **Results**, constituents discover

- ▶ Compromised computers in their network, compromised employees personal and providers computers;
- ▶ Unknown credentials data leaks

GOVCERT can support its constituency, in its capacities and means, when doubt or analysis is necessary on specific events (example: suspicious e-mail or document, suspicion of intrusion).



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Essential Services

Way forward

- ▶ **Human resources;**
- ▶ **Crypto;**
- ▶ **From "qualitative" to "quantitative";**
- ▶ **From "Essential Services" to appropriate CS posture;**